Dr. Aaron Spitz is offering telemedicine visits for his patients at Orange County Urology Associates. These are actual face-to-face, online encounters that are conducted in place of an in-office visit.

Telemedicine visits offer patients numerous benefits:

- **Reduced travel time** – One of the greatest benefits of a telemedicine visit is it saves you and your loved ones travel time, and time away from work or other conflicting appointments.
- **Increased flexibility** – A telemedicine visit allows you to be seen in the comfort of your own home or without leaving work, or even while traveling or vacationing.
- **Guaranteed security and privacy** – Telemedicine visits are conducted through an encrypted, HIPAA-compliant software available through Chiron Health that is available to you quickly and easily online.

Frequently Asked Questions

When is a telemedicine visit right for me?
When follow-up visits do not require an office procedure, a hands-on physical examination, an office scan or a test of the urine, telemedicine visits may provide you with the necessary evaluation and treatment recommendations without the travel time away from home or work.

How is this different from a phone call or an email?
These are actual face-to-face, online encounters that are conducted in place of an in-office visit. Dedicated time is allotted to these scheduled appointments, and evaluation and treatment decisions are made just like an in-office visit. Electronic medical records, laboratory results, pathology results and radiology results are reviewed in real time during the visit.

Why can’t I always have a telemedicine visit?
In many circumstances, your doctor needs to perform a procedure or physically examine you with a hands-on examination that cannot be performed online. Often a bladder scan or other ultrasound or X-ray in the office is necessary. In many circumstances, a urine sample needs to be analyzed at the time of the visit. These evaluations all require an in-office visit.

What do I need for a telemedicine visit?
All you need is connection to the internet and one of the following:
- iPhone®
- iPad® or
- Computer with a camera (laptop or desktop)

Once a telemedicine appointment is scheduled, you will get quick and easy online access by an email invitation or through an app – whichever you prefer. You will also get simple instructions and there is always support standing by.

Does my insurance cover telemedicine visits?
Many insurance plans cover telemedicine. Orange County Urology verifies coverage for telemedicine visits ahead of the scheduled time. Co-pays may apply. If there is no insurance coverage for a telemedicine visit, the patient may still have the convenience for an out-of-pocket charge.

Currently Medicare does not cover telemedicine visits, but our Medicare patients still have the opportunity for the convenience of telemedicine visits for an out-of-pocket charge.

INQUIRE WITH DR. SPITZ TO SEE IF A TELEMEDICINE VISIT MAY BE RIGHT FOR YOU.